

# ***BOLTZ VOLLEYBALL CLUB***

## ***PLAYER/PARENT HANDBOOK***

UPDATED 06/17/2026

### **BOLTZ VB MISSION STATEMENT:**

OUR MISSION IS TO PROVIDE ATHLETES WITH TECHNICAL SKILLS TRAINING AND TACTICAL INSTRUCTION IN A POSITIVE LEARNING ENVIRONMENT THAT FOSTERS PERSONAL GROWTH AND DEVELOPMENT AND A PASSION FOR THE GAME OF VOLLEYBALL. OUR COACHES AND ADMINISTRATIVE STAFF STRIVE TO PROVIDE A SAFE, POSITIVE, ENCOURAGING AND REWARDING ENVIRONMENT WHILE MAINTAINING AN EMPHASIS IN AREAS OF HARD WORK, MENTAL AND PHYSICAL STRENGTH, COMMITMENT, SPORTSMANSHIP, TEAMWORK AND CHARACTER DEVELOPMENT

### **BOLTZ VB CLUB PHILOSOPHY**

BOLTZ CLUB ENDORSES AND ENFORCES ALL EXISTING USAV RULES AND REGULATIONS, CODE OF ETHICS AND CONDUCTS, AND SOUND PRINCIPLES OF FITNESS TRAINING. WE BELIEVE IN OUR CORE PHILOSOPHIES AND STRIVE TO DEMONSTRATE AND ENCOURAGE INTEGRITY, TEAMWORK AND THE PASSION FOR THE GAMES OF VOLLEYBALL. WE ENCOURAGE AND SUPPORT MULTI- SKILL AND MULTI-SPORT ATHLETES. WE ASPIRE TO STAFF PASSIONATE COACHES WHO ARE ABLE TO WATCH AND DETERMINE THE BEST PROCEDURE TO PROMOTE INDIVIDUAL ATHLETE GROWTH AND INSTILL A LOVE FOR THE GAME OF VOLLEYBALL IN OUR PLAYERS. WE WILL TEACH OUR ATHLETES TO BE DISCIPLINED, COMPETE AND TRAIN AT FULL EFFORT, BE A POSITIVE AND SUPPORTIVE TEAMMATE, BE A PROBLEM SOLVER, PUSH BEYOND THEIR COMFORT ZONE, AND COMPETE WITH CONFIDENCE AND ENTHUSIASM.

### **COACHES**

ALL COACHES WILL BE SAFESPORT CERTIFIED, REGISTERED WITH THE USAV AS A COACH AND WILL HAVE A COMPLETE BACKGROUND CHECK.

COACH'S RESPONSIBILITIES:

- 1) TO TEACH PROPER TECHNIQUE AND FUNDAMENTALS TO ALL PLAYERS.
- 2) TO TEACH AND APPLY PROPER STRATEGIES.
- 3) TO COMMUNICATE CLEARLY, TO EACH PLAYER, THEIR ROLE ON THE TEAM.
- 4) TO BALANCE HARD WORK, FUN, AND DISCIPLINE.
- 5) TO CREATE A POSITIVE, GROWTH BASED, AND TRUSTING ENVIRONMENT FOR ATHLETES.
- 6) TO ACT AS A POSITIVE ROLE MODEL FOR PLAYERS BOTH ON AND OFF THE COURT.

- 7) TO PREPARE PLAYERS FOR ANY AND ALL SITUATIONS THAT MIGHT OCCUR WHEN PLAYING IN A MATCH.
- 8) TO MOTIVATE PLAYERS TO COMPETE AT A HIGH LEVEL DUE TO STRONG WORK ETHIC AND RESPONSIBILITY TO THEIR TEAMMATES.

## **COMMITMENT & PRIORITY**

**THE 2026-2027 SEASON RUNS FROM NOVEMBER 2026 TO JULY 31ST 2027** DEPENDING ON YOUR TEAM LEVEL. PRACTICES WILL BEGIN IN NOVEMBER AND OUR FIRST TOURNAMENT WILL BE HELD IN DECEMBER OR JANUARY. PLAYERS ARE EXPECTED TO BE COMMITTED TO ATTENDING ALL PRACTICES AND TOURNAMENTS SCHEDULED BY BOLTZ VOLLEYBALL CLUB. SCHEDULES WILL BE AVAILABLE ONLINE. PLEASE NOTE THAT SCHEDULES ARE SUBJECT TO CHANGE.

WE BELIEVE THAT FAMILY, FAITH AND ACADEMICS ARE THE FIRST PRIORITY OF OUR ATHLETES. WE EXPECT OUR STUDENT-ATHLETES MUST BE ABLE TO MANAGE THEIR TIME SO THAT THEY GET THEIR SCHOOLWORK DONE APPROPRIATELY AND ARE STILL ABLE TO ATTEND ALL PRACTICES AND TOURNAMENTS WITH QUALITY PHYSICAL AND MENTAL FOCUS. IT IS VERY IMPORTANT TO HAVE QUALITY AND TIMELY COMMUNICATION WITH THE COACH ABOUT ANY POSSIBLE CONFLICTS. ATHLETES COMPETING IN OTHER CLUB OR SCHOOL SPORTS OR EVENTS NEED TO COMMUNICATE THOSE CONFLICTS TO THE COACHES WITH AS MUCH NOTICE AS POSSIBLE. THESE CONFLICTS, IF NOT ACADEMIC IN NATURE, MAY NOT BE DEEMED AN EXCUSABLE ABSENCE FROM PRACTICES OR TOURNAMENTS. NOTE THAT NOT ALL CONFLICTS IN SCHEDULE SITUATIONS WILL BE APPROVED AND ARE EVALUATED ON A SITUATION BY SITUATION BASIS BY THE COACH/DIRECTOR. PLEASE SPEAK WITH YOUR HEAD COACH BEFORE TRYOUTS IF YOU HAVE OTHER COMMITMENTS THAT WOULD MAKE YOUR COMMITMENT TO ALL PRACTICES AND TOURNAMENTS DIFFICULT. PLAYING TIME IN TOURNAMENTS MAY BE AFFECTED DUE TO PRACTICE AND TOURNAMENTS MISSED. ABSENCES DUE TO SCHOOL ACADEMICS OR REQUIRED SCHOOL EVENTS AS WELL AS INJURY OR ILLNESS MAY BE EXCUSED BUT COULD STILL AFFECT PLAYING TIME. EXCESSIVE ABSENCES MAY RESULT IN DISMISSAL FROM THE TEAM AS DETERMINED BY THE COACH. PLAYERS AND THEIR FAMILIES WILL RECEIVE A WARNING IF A PLAYER IS REACHING THEIR LIMIT OF ABSENCES. THE COACH HAS THE RIGHT TO DISMISS THE PLAYER FROM THE TEAM IF A LACK OF COMMITMENT AND ATTENDANCE CONTINUES.

## **REGISTRATION & ELIGIBILITY**

PARENTS MUST COMPLETE THE FOLLOWING FOR THEIR PLAYER, BEFORE BEING ALLOWED TO PARTICIPATE IN ANY CLUB EVENT(S) (EXCLUDING TRYOUTS):

- SIGNED **2026 -2027** BOLTZ VOLLEYBALL CLUB COMMITMENT FORM

- **2026-2027** USAV MEMBERSHIP & AAU MEMBERSHIP
- ATHLETE AND PARENT CODE OF CONDUCT/ HANDBOOK ACKNOWLEDGEMENT (SIGNED)
- USA VOLLEYBALL MEDICAL HISTORY RELEASE FORM

## **FINANCIAL COMMITMENT**

FEES GO TOWARDS PAYING GYM AND FACILITY USAGE/RENTAL, COACHING STIPENDS, SPEED AND AGILITY TRAINING, UNIFORM AND EQUIPMENT COSTS, TOURNAMENT REGISTRATION FEES.

IN ORDER FOR BOLTZ VOLLEYBALL CLUB TO EXECUTE ITS ANNUAL PLAN, WE MUST ADHERE TO OUR BUDGET. IF A FAMILY DECIDES TO VOLUNTARILY WITHDRAW FROM THE CLUB FOR PERSONAL REASONS OR IS REMOVED FOR VIOLATION OF USAV AND/OR BOLTZ VOLLEYBALL CLUB RULES, THEY WILL BE RESPONSIBLE FOR THE BALANCE OF THEIR DUES. ONCE YOU SIGN YOUR PLAYER CONTRACT, YOU ARE COMMITTED TO THE SEASON WITH THE BOLTZ VOLLEYBALL CLUB. SHOULD YOU WITHDRAW BEFORE THE SEASON IS OVER; YOU WILL NOT BE ENTITLED TO ANY REFUNDS OF MONEY ALREADY PAID AND ANY BALANCE DUE WILL BE BILLED TO THE FINANCIALLY RESPONSIBLE PARENT/GUARDIAN. A PLAYER THAT VOLUNTARILY WITHDRAWS OR IS REMOVED FROM THE TEAM FOR ANY REASON, HAS 60 DAYS TO PAY ALL REMAINING FEES. PLAYERS ALSO HAVE 60 DAYS FROM THE LAST TOURNAMENT TO PAY ALL REMAINING FEES BEFORE THEY WILL BE MOVED INTO COLLECTIONS. FAILURE TO COMPLETE THE PAYMENT SCHEDULE AS AGREED UPON BY THE PLAYER CONTRACT CAN RENDER THE ATHLETE INELIGIBLE TO COMPETE WITH BOLTZ VOLLEYBALL CLUB UNTIL THE BALANCE IS PAID IN FULL. IT SHOULD ALSO BE NOTED THAT IT IS USAV AZ REGION CLUB POLICIES THAT PLAYERS THAT ARE NOT IN GOOD STANDING WITH THEIR PREVIOUS CLUBS WILL NOT BE ALLOWED TO PARTICIPATE IN SUBSEQUENT SEASONS FOR ANY CLUB UNTIL THEY ARE IN GOOD STANDING. ANY SEASON DUES NOT PAID 60 DAYS AFTER WITHDRAW OR 60 DAYS FROM THE LAST TOURNAMENT DATE FOR YOUR TEAM WILL BE PUT INTO COLLECTIONS AND BILLED A COLLECTION FEE OF \$300. THESE WILL BE THEN SUBMITTED TO SMALL CLAIMS COURT. UNDER NO CIRCUMSTANCES SHOULD COACHES COLLECT MONEY FOR PAYMENT OF DUES AND/OR FEES. ALL PAYMENTS ARE TO BE MADE ONLINE OR TO THE CLUB DIRECTOR/BUSINESS MANAGER. CIRCUMSTANCES THAT PREVENT A PLAYER FROM PARTICIPATING (INJURY, SCHEDULE, CONFLICT, SUSPENSION, ETC.) DO NOT DISMISS THE FINANCIAL OBLIGATION TO THE CLUB.

## **TEAM DUES & PAYMENT SCHEDULE**

(PLEASE REFERENCE TEAM PAYMENT AGREEMENT)

MEMBERS HAVE THE OPTION OF PAYING FOR THE ENTIRE SEASON UP FRONT (ON THE DAY OF TRYOUTS) AND WILL RECEIVE A \$100 OFF DISCOUNT FOR DOING SO AT THE TIME OF TEAM ASSIGNMENT ACCEPTANCE. MONTHLY PAYMENTS ARE DUE BY THE 1ST OF EACH MONTH.

ANY PAYMENT RECEIVED AFTER THE 1ST OF THE MONTH WILL BE CONSIDERED “LATE” AND A LATE FEE OF \$5 EACH DAY THE PAYMENT IS NOT RECEIVED, WILL BE APPLIED TO THE BALANCE. ANY CHECKS RETURNED DUE TO INSUFFICIENT FUNDS WILL BE CHARGED A \$50.00 RETURNED CHECK FEE PLUS LATE FEES. ALL FEES AND LATE CHARGES MUST BE PAID PRIOR TO THE PLAYER PARTICIPATING IN ANY FUTURE PRACTICES OR TOURNAMENTS. BOLTZ VOLLEYBALL CLUB WILL ACCEPT ONLINE PAYMENT THROUGH WEBSITE. A DEPOSIT IS REQUIRED ON SIGNING DAY. ALL MONTHLY PAYMENTS ARE DUE ON THE 1ST .

1. DECEMBER PAYMENT DUE ON THE 1ST
2. JANUARY PAYMENT DUE ON THE 1ST
3. FEBRUARY PAYMENT DUE ON THE 1ST
4. MARCH PAYMENT DUE ON THE 1ST
5. APRIL PAYMENT DUE ON THE 1ST
6. MAY PAYMENT DUE ON THE 1ST

IF A NEED ARISES, AND SPECIAL PAYMENT ARRANGEMENTS BECOME NECESSARY, BOLTZ VOLLEYBALL CLUB WILL DO EVERYTHING POSSIBLE TO ASSIST IN SUCH ARRANGEMENTS. IF A SPECIAL PAYMENT ARRANGEMENT IS NEEDED, PLEASE SEND A REQUEST, IN WRITING, TO THE CLUB DIRECTOR/BUSINESS MANAGER EXPLAINING THE SPECIFIC INSTALLMENT AMOUNTS AND DATES OF PAYMENT. THE CLUB DIRECTOR WILL SEND A WRITTEN RESPONSE WITH AN ADDENDUM CONTRACT TO BE SIGNED BY THE APPLICANT IF SUCH PAYMENT STRUCTURE REQUEST IS APPROVED.

## **PLAYER’S RULES & REGULATIONS:**

AS A MEMBER OF THE CLUB, IT IS CRITICAL TO UNDERSTAND THAT YOU REPRESENT YOURSELF AND YOUR CLUB, COACHES, FAMILY, AND THE BOLTZ VOLLEYBALL CLUB COMMUNITY AT ALL TIMES. WHETHER YOU ARE ON OR OFF THE COURT, WE EXPECT ALL PLAYERS TO MAINTAIN A POSITIVE IMAGE THAT REFLECTS HIGHLY ON ALL OF THE ACTIVITIES AND BEHAVIORS DESCRIBED BELOW.

### **PLAYER EXPECTATIONS:**

1) TO ATTEND ALL PRACTICES AND TOURNAMENTS. IF FOR SOME REASON A PLAYER IS GOING TO MISS A PRACTICE OR MATCH, IT IS THE PLAYER, NOT THE PARENTS, RESPONSIBILITY TO CONTACT THEIR COACH DIRECTLY AS FAR IN ADVANCE AS POSSIBLE.

2) BE A TEAM PLAYER; THE TEAM COMES FIRST. PLAYERS ARE PUT IN POSITIONS THE COACHES FEEL WILL BEST SET THE TEAM UP FOR SUCCESS. PLAYERS MAY BE ASKED TO PLAY IN POSITIONS OUTSIDE OF THEIR DESIRED POSITIONS.

3) HAVE A POSITIVE ATTITUDE AT ALL TIMES; ENCOURAGE AND SUPPORT YOUR TEAMMATES TO THE BEST OF YOUR ABILITY WHETHER YOU ARE ON THE COURT OR ON THE SIDELINES. BEING A GREAT TEAMMATE IS ALWAYS EXPECTED. PLAYER TO PLAYER RUDE, AGGRESSIVE OR MEAN COMMUNICATION/BEHAVIORS IS NOT ACCEPTABLE.

4) DEMONSTRATE STRONG CLUB/TEAM SPIRIT AND PRIDE THROUGH YOUR WORDS AND ACTIONS. PLAYERS ARE NOT TO USE DEFAMATORY LANGUAGE, OR SOCIAL MEDIA POSTS ABOUT THE CLUB OR COACHES.

5) BE A LEADER ON AND OFF THE COURT.

6) STAY FOCUSED, MINDFUL, AND DISPLAY A STRONG WORK ETHIC AT EVERY PRACTICE AND TOURNAMENT.

7) ALWAYS SHOW RESPECT TO ALL TEAMMATES, PARENTS, COACHES AND OFFICIALS. ARGUING WITH OFFICIALS WILL NOT BE TOLERATED. DISRESPECTFUL, RUDE OR ARGUMENTATIVE BEHAVIOR INCLUDING EYE ROLLING, YELLING AT, REFUSING TO FOLLOW GIVEN INSTRUCTION, DISRESPECTIVE LANGUAGE/ HAND GESTURES ETC WILL NOT BE TOLERATED.

8) DO NOT PROVIDE, USE, OR CONDONE THE USE OF TOBACCO PRODUCTS, ALCOHOLIC BEVERAGES, OR RECREATIONAL DRUGS. THE USE OF ANY ILLEGAL SUBSTANCE WILL NOT BE TOLERATED AND COULD RESULT IN DISMISSAL FROM THE CLUB.

9) CLEAN UP AFTER YOURSELF EVERYWHERE YOU GO.

10) BE THE KIND OF TEAMMATE YOU WOULD LIKE TO HAVE BESIDE YOU. FIND WAYS TO MAKE YOUR TEAMMATES BETTER AT EVERY OPPORTUNITY AND CELEBRATE TEAM SUCCESSES.

THE BOLTZ ORGANIZATION HAS A ZERO TOLERANCE POLICY FOR VIOLENCE, BULLYING AND/OR THREATENING/ AGGRESSIVE COMMUNICATION TOWARDS ANOTHER PLAYER, COACH, STAFF, PARENT OR VISITOR. THIS INCLUDES ANY FORM OF BULLYING (PHYSICAL, VERBAL OR SOCIAL) , PHYSICAL VIOLENCE, VERBAL ABUSE, NON-RESPECTFUL BEHAVIOR/ COMMUNICATION TOWARDS/ ABOUT TEAMMATES, COACHES OR THE ORGANIZATION AS A WHOLE. EACH SITUATION WILL BE REVIEWED BY THE CLUB DIRECTOR AND MAY RESULT IN DISMISSAL FROM THE TEAM OR INABILITY TO PARTICIPATE IN PRACTICE OR TOURNAMENTS. FULL NOR PARTIAL REFUNDS WILL NOT BE GIVEN FOR PLAYERS REMOVED FOR NOT ADHERING TO ANY OF THE RULES OUTLINED ABOVE.

## **PRACTICE RULES:**

**(SOME TEAMS WILL HAVE CLOSED PRACTICES THIS SEASON. NO PARENTS OR SIBLINGS WILL BE ALLOWED IN PRACTICES.)**

1) PLAYERS SHOULD BE AT PRACTICE AT LEAST 15 MINUTES EARLY SO THEY HAVE TIME TO PUT ON SHOES/KNEEPADS AND BE READY TO BEGIN PRACTICE RIGHT AT THE START TIME. PLAYERS SHOULD BE IN THE CORRECT PRACTICE ATTIRE AS OUTLINED BY EACH TEAM REGULATIONS.

2) PLAYERS NEED TO BRING THEIR OWN WATER BOTTLE TO EVERY PRACTICE SO THAT THEY STAY WELL HYDRATED AND WATER BREAKS CAN BE TAKEN QUICKLY.

3) COME TO PRACTICE MENTALLY PREPARED; HAVE PERSONAL GOALS SET FOR YOURSELF BEFORE EACH PRACTICE.

4) IF A PLAYER IS GOING TO MISS A PRACTICE, THEY MUST INFORM THEIR COACH DIRECTLY AND IN ADVANCE. TELLING A TEAMMATE TO TELL THE COACH IS NOT AN ACCEPTABLE VEHICLE OF COMMUNICATION.

5) NO WALKING - RUN OR JOG EVERYWHERE!

6) FIND WAYS TO IMPROVE AND HAVE A SPECIFIC TECHNICAL GOAL TO WORK ON DURING EVERY DRILL.

7) DO NOT SPEAK OR DISTRACT TEAMMATES WHILE THE COACH IS COMMUNICATING WITH THE TEAM.

8) PRACTICE THE WAY YOU WANT TO PLAY AT TOURNAMENTS. ALL OF YOUR HABITS AND FOUNDATIONS FOR YOUR PLAY ARE CREATED DURING PRACTICE.

9) TAKE CARE OF OUR FACILITIES - REMOVE ALL WATER BOTTLES, TOWELS, ETC. FROM THE FLOOR. REPLACE EQUIPMENT QUICKLY AND NEATLY, EXACTLY AS OR BETTER THAN YOU FOUND IT.

## **TOURNAMENT RULES:**

1) AT THE COMPLETION OF EACH TOURNAMENT BE SURE THE TEAM AREA IS LEFT THE WAY IT WAS FOUND.

2) OBEY ALL FOOD AND BEVERAGE POLICIES OF THE TOURNAMENT OR GYM.

3) ABIDE BY ALL RULES SET BY THE COACHES OR CHAPERONES AT ALL TIMES

4) CHECK IN WITH COACHES AND CHAPERONES BEFORE LEAVING THE PLAYING FACILITY.

5) TEAM REFEREEING IS A PART OF THE TOURNAMENT REQUIREMENTS. ALL PLAYERS ARE EXPECTED TO COMPLETE THE REFEREEING ASSIGNMENTS GIVEN BY THE COACH FOR EACH TOURNAMENT. PLAYERS ARE NOT ALLOWED TO LEAVE BEFORE THE REFEREEING ASSIGNMENT IS COMPLETE OR THE COACH GIVES THEM APPROVAL TO DO SO.

## **PLAYING TIME:**

1) ALL PLAYERS WILL HAVE EQUAL OPPORTUNITIES TO TRAIN AND PLAY DURING PRACTICE SESSIONS.

2) PLAYERS ARE NOT GUARANTEED EQUAL PLAYING TIME DURING TOURNAMENTS/SCRIMMAGES AND COACHES WILL MAKE PLAYING TIME DECISIONS BASED ON WHAT THEY THINK WILL BRING SUCCESS TO THE TEAM AS A WHOLE.

3) PLAYERS WILL BE EXPECTED TO EARN A STARTING POSITION OR PLAYING TIME EVERY DAY IN PRACTICE/ TOURNAMENTS.

4) FACTORS THAT CAN AFFECT PLAYING TIME ARE: ATTENDANCE AT PRACTICE, ATTITUDE AND WORK ETHIC, LEADERSHIP SKILLS, VOLLEYBALL SKILLS, TEAM CHEMISTRY, STATISTICAL ANALYSIS, AND PERFORMANCE DURING PRACTICES AND MATCHES.

5) PLAYERS ON THE BENCH MUST ENCOURAGE AND SHOW THEIR SUPPORT FOR PLAYERS ON THE COURT. NO BAD ATTITUDES OR SULKING WILL BE TOLERATED.

6) PLAYERS, NOT PARENTS, ARE EXPECTED TO SPEAK DIRECTLY WITH THEIR COACHES REGARDING CONCERNS WITH PLAYING TIME. DO NOT INITIATE PLAYING TIME COMMUNICATION UNTIL AFTER 48HRS AFTER THE TOURNAMENT.

## **PARENTS RESPONSIBILITY:**

1. TO PROVIDE TRANSPORTATION TO AND FROM TOURNAMENTS, AS WELL AS TO PRACTICE SITES.

2. YOU ARE FINANCIALLY RESPONSIBLE FOR YOUR CHILD, WHETHER OR NOT YOU ATTEND A TOURNAMENT. IF YOU WILL NOT BE ACCOMPANYING YOUR DAUGHTER/SON TO A TOURNAMENT, BE SURE TO GIVE HER ENOUGH MONEY TO COVER ADDITIONAL FOOD COSTS AND ENTERTAINMENT.

3. IT IS YOUR RESPONSIBILITY TO KNOW WHERE A TOURNAMENT IS HELD AND HOW TO GET THERE.

4. FOR TEAMS THAT DO ALLOW PARENTS AND SIBLINGS AT PRACTICE, PARENTS ARE RESPONSIBLE TO KEEP SIBLINGS AND GUESTS WITH THEM AT ALL TIMES. NO ONE IS ALLOWED UPSTAIRS, IN THE OFFICES, ROOMS OR KITCHEN OF THE FACILITY. IF THIS RULE IS BROKEN, THOSE PARENTS, SIBLINGS, GUESTS OR ALL WILL NOT BE ALLOWED AT PRACTICES.

## **TEAM PARENT PURPOSE & RESPONSIBILITY:**

1) THE PRIMARY REASON FOR HAVING A TEAM PARENT IS TO HELP PROVIDE CLEAR AND CONSISTENT CONTACT BETWEEN THE ENTIRE TEAM AND COACH. IF ANY CHANGES TO PRACTICE TIMES/FACILITIES HAPPEN, THE COACH WILL CONTACT THE TEAM PARENT AND HE/SHE WILL CONTACT THE REST OF THE TEAM.

2) TEAM PARENTS WILL ALWAYS ACT AND COMMUNICATE IN SUPPORT OF THE COACHES AND THE CLUB. IF THERE IS A CONCERN OR ISSUE TO BE DISCUSSED THEY WILL IMMEDIATELY ADDRESS IT WITH THE HEAD COACH AS OPPOSED TO DISCUSSING IT WITH OTHER PARENTS

3) THE TEAM PARENT WILL BE THE POINT OF CONTACT FOR ANY QUESTIONS REGARDING TRAVEL, TOURNAMENT DATES, TIMES, AND LOCATIONS.

4) THE TEAM PARENT IS RESPONSIBLE FOR DISTRIBUTING DIRECTIONS AND LOGISTICAL INFORMATION FOR TOURNAMENTS, PLAY SITES, AND HOTELS.

5) THE TEAM PARENT WILL ALSO BE IN CHARGE OF COMMUNICATING TRAVEL INFORMATION AND ASSOCIATED COSTS TO THE TEAM.

## **PARENT CODE OF CONDUCT:**

1) IT IS VERY IMPORTANT TO CHEER FOR OUR TEAM, AND NOT AGAINST ANOTHER TEAM. (BE POSITIVE AND RESPECTFUL AT ALL TIMES)

2) DO NOT ARGUE WITH OR YELL AT OFFICIALS. KEEP IN MIND; OFFICIALS ARE TRYING TO DO THEIR BEST AND ARE HUMAN AND MAKE MISTAKES FROM TIME TO TIME. DON'T COACH FROM THE SIDELINES: THERE IS A BIG DIFFERENCE BETWEEN CHEERING FOR THE TEAM AND ATTEMPTING TO COACH FROM THE BLEACHERS. LEAVE THE COACHING TO THE COACH.

3) GOOD SPORTSMANSHIP IS A VITAL COMPONENT OF BOLTZ VOLLEYBALL, SO PLEASE BE A GOOD ROLE MODEL FOR YOUR DAUGHTER AND DEMONSTRATE GOOD SPORTSMANSHIP AT ALL TIMES JUST AS WE EXPECT OUR ATHLETES TO.

4) AGGRESSIVE OR HOSTILE CONFRONTATIONS BETWEEN A PARENT AND ANY COACH, ADMINISTRATOR, OFFICIAL, PLAYER, OR OTHER PARENTS WILL NOT BE TOLERATED AND MAY RESULT IN PARENTS LOSING THE PRIVILEGE TO ATTEND TEAM TOURNAMENTS OR PRACTICES. IF THE ISSUE CONTINUES OR THE SEVERITY OF THE INCIDENT IS DEEMED NECESSARY BY THE CLUB DIRECTOR, IT COULD ULTIMATELY RESULT IN THE PLAYER BEING REMOVED FROM THE TEAM.

5) BASIC RULE: IF YOU HAVE NOTHING POSITIVE TO SAY, SAY NOTHING AT ALL. DISCUSSING NEGATIVE COMMENTS OR CRITICIZING COACHES, ADMINISTRATORS, TEAM PARENTS, CHAPERONES, OR PLAYERS WILL NOT BE PERMITTED. THIS CREATES A NEGATIVE CULTURE AMONG OUR FAMILIES THAT WE WILL NOT TOLERATE. IF YOU HAVE QUESTIONS FOR A COACH OR ADMINISTRATOR PLEASE DIRECT YOUR QUESTION TO THAT COACH OR ADMINISTRATOR DIRECTLY AS OPPOSED TO DISCUSSING THE MATTER WITH OTHER PARENTS OR PLAYERS. PLEASE SET A GOOD EXAMPLE FOR YOUR DAUGHTER BY SHOWING RESPECT TO OUR COACHES AND ADMINISTRATORS AND COMPLYING WITH THEIR RULES AND DECISIONS WHICH THEY MAKE WITH THE BEST INTEREST OF OUR TEAMS IN MIND. \*PLEASE NOTE: PARENTS ARE NEVER TO DISCUSS PLAYING TIME OR ANY CONCERNS REGARDING STRATEGIC DECISIONS WITH THE COACHES AT A TOURNAMENT OR PRACTICE. IF YOU HAVE CONCERNS PLEASE SET UP A SEPARATE TIME TO SPEAK OR MEET WITH THE COACHES AND DO SO AT LEAST 24 HOURS AFTER A TOURNAMENT.

6) A PARENT'S ROLE IS TO SUPPORT THEIR DAUGHTER AND SUPPORT THE TEAM. SHE/HE MADE A COMMITMENT TO WHETHER YOU AGREE WITH A COACH'S DECISIONS AND STRATEGIES OR NOT. YOU MUST UNDERSTAND THAT COACHES WILL MAKE CHOICES BASED ON WHAT THEY BELIEVE TO BE IN THE BEST INTEREST OF THE TEAM AS A WHOLE, THE TEAM'S GOALS, AND NOT WITH THE INTERESTS OF A SINGLE PLAYER IN MIND.

7) WE VERY MUCH APPRECIATE YOU ENTRUSTING OUR COACHES WITH YOUR DAUGHTER'S/SONS VOLLEYBALL DEVELOPMENT AND CAREER. ONCE YOU MAKE THE CHOICE TO DO SO THOUGH, PLEASE LEAVE THE COACHING TO OUR VERY CAPABLE COACHES AND PLEASE DON'T PROVIDE FEEDBACK TO YOUR DAUGHTER THAT IS POTENTIALLY CONFLICTING WITH THE TRAINING SHE IS RECEIVING. THIS IS ESPECIALLY IMPORTANT DURING TOURNAMENTS BUT IS DETRIMENTAL DURING PRACTICES AS WELL. PARENTS NEED TO BE THERE TO SUPPORT THEIR DAUGHTERS AND CELEBRATE TEAM SUCCESSES AS WELL AS BE THERE FOR A HUG AFTER A TOUGH MATCH.

8) PARENTS MUST ALLY THEMSELVES WITH THE COACH IN TEACHING THEIR DAUGHTER HOW TO COPE WITH THE POTENTIAL FRUSTRATIONS OF BEING A MEMBER OF A TEAM. SPORTS

PROVIDE AN EXCELLENT OPPORTUNITY TO TEACH YOUNG WOMEN ABOUT THE REALITIES OF HIGHLY COMPETITIVE SITUATIONS. THEY MUST BE TAUGHT HOW TO BE A VALUABLE TEAM MEMBER REGARDLESS OF THEIR ROLE, HOW TO MAKE USE OF BOTH POSITIVE FEEDBACK AND CONSTRUCTIVE CRITICISM, HOW TO COPE WITH ADVERSITY, AND HOW TO BE A GRACIOUS WINNER. DEALING WITH ADVERSITY IS A SKILL THAT NEEDS TO BE LEARNED JUST LIKE ANY OTHER ABILITY. PLEASE DON'T ROB YOUR DAUGHTER OF THE CHANCE TO LEARN HOW TO BOUNCE BACK FROM DIFFICULT SITUATIONS BY TRYING TO SOLVE THEIR PROBLEMS FOR THEM. INSTEAD PLEASE DO YOUR BEST TO BE SUPPORTIVE AND SOMEONE WHO'S THERE TO LISTEN OR BE A SHOULDER TO CRY ON WHEN THEY'RE HAVING A TOUGH TIME.

9) PLEASE CONSIDER HOW MUCH TIME, ENERGY, EFFORT, AND DEDICATION YOUR TEAM'S COACHES ARE PUTTING INTO COACHING THE TEAM. THEY DO IT BECAUSE THEY ARE PASSIONATE ABOUT THE SPORT OF VOLLEYBALL AND WANT TO PASS THAT ALONG AND HELP YOUR DAUGHTER AND HER TEAMMATES TO BE THE BEST PLAYERS, TEAM, AND PEOPLE THAT THEY CAN BE. PLEASE BE APPRECIATIVE OF THEIR EFFORTS AND ALL THAT THEY DO AND KNOW THAT THEY DESERVE YOUR RESPECT AND SUPPORT AND THAT ALL OF OUR COACHES ARE ALWAYS WELL INTENTIONED AND HAVE THE BEST INTERESTS OF THEIR TEAMS IN MIND.

10) IMPORTANT - REGARDING EMAILS, SOCIAL MEDIA AND TEXT MESSAGES: PARENTS NOR PLAYERS ARE NEVER TO EXPRESS ANY CONCERNS OR ASK QUESTIONS RELATING TO PLAYING TIME, POSITIONS, LINEUPS, OR ANY KIND OF COACHING DECISIONS OVER GROUP EMAIL, GROUP TEXT, SOCIAL MEDIA OR WITH OTHER PARENTS/PLAYERS. PLAYERS ARE WELCOME TO DISCUSS THESE MATTERS IN AN APPROPRIATE SETTING BUT MUST DO SO BY ARRANGING A TIME TO MEET WITH THE COACHES IN PERSON. ADDITIONALLY, EMAILS TO THE ENTIRE TEAM ARE TO BE USED ONLY TO DISTRIBUTE LOGISTICAL INFORMATION TO THE TEAM AND PARENTS. ANY OTHER TEAM WIDE DISCUSSIONS RELATED TO THE TEAM IN ANY WAY ARE TO BE HAD IN PERSON AND IN AN APPROPRIATE SETTING.

11) INSURANCE COVERAGE IT IS THE RESPONSIBILITY OF PARENTS TO ENSURE THAT THEIR ATHLETE IS COVERED BY MEDICAL INSURANCE. VOLLEYBALL IS LIKE ANY OTHER SPORT - THE RISK OF ACCIDENTAL INJURIES IS INHERENT IN THE NATURE OF THESE ACTIVITIES. THESE RISKS INCLUDE, BUT ARE NOT LIMITED TO, THE POTENTIAL FOR INJURY, ACCIDENTS OR ILLNESS WHILE TRAVELING TO AND FROM COMPETITION SITES, WHILE PARTICIPATING IN THE VARIOUS PROGRAM ACTIVITIES, AND WHILE PLAYING VOLLEYBALL. WE ATTEMPT TO MINIMIZE THE EXISTING RISKS THROUGH USE OF PROPER SPORTS EQUIPMENT, PROPER FACILITIES, AND SOUND SAFETY PRACTICES.

**DEFAMATION:** THE CONTRACTED OR VOLUNTEER COACH, ASSISTANT COACH, TEAM PARENT, PLAYER NOR PLAYERS PARENT (S), SHALL NOT, DURING THE COURSE OF THE CONTRACT OR TIME WITH THE BOLTZ VOLLEYBALL CLUB, NOR AT ANY TIME THEREAFTER, DIRECTLY OR INDIRECTLY, IN PUBLIC OR PRIVATE, IN ANY MANNER OR IN ANY MEDIUM WHATSOEVER, DEPRECATE, IMPUGN OR OTHERWISE MAKE ANY COMMENTS, WRITINGS, REMARKS OR OTHER EXPRESSIONS THAT WOULD, OR COULD BE CONSTRUED TO, DEFAME THE BOLTZ VOLLEYBALL

CLUB, DIRECTOR, STAFF OR COACHES OR EITHER OF THEIR REPUTATIONS. NOR SHALL THEY ASSIST ANY OTHER PERSON, FIRM OR COMPANY IN DOING SO.

## **BOLTZ VBC PARENT COMMUNICATION GUIDE**

### **PLAYERS AND PARENTS**

#### **COMMUNICATION THAT SHOULD GO TO THE DIRECTOR:**

- FINANCIAL QUESTIONS
- QUESTIONS ABOUT SPONSORSHIPS.

THESE QUESTION WILL BE FILTERED THROUGH THE REQUEST A MEETING LINK AS WELL:

[HTTPS://FORM.JOTFORM.COM/252646766506163](https://form.jotform.com/252646766506163)

**ANY CONCERNS OF SAFESPORT VIOLATION SHOULD BE IMMEDIATELY BROUGHT TO DIRECTORS ATTENTION (602)908-1198.**

BOLTZ PREFERRED AND EXPECTED METHOD OF COMMUNICATION FOR PARENTS AND ATHLETES IS OUR BAND APP.

#### COMMUNICATION GUIDELINES:

ALL REGULAR COMMUNICATION WITH COACHES SHOULD BE VIA BAND.  
ALLOW COACHES AND CLUB DIRECTORS 48 HOURS TO RESPOND.

ALL COMMUNICATION REGARDING CONCERNS WITH YOUR PLAYER SHOULD BE HANDLED BY THE PLAYER. THEY SHOULD SUBMIT A REQUEST FOR AN IN PERSON MEETING WITH COACHES. **ATHLETES ARE EXPECTED TO ADVOCATE FOR THEMSELVES AND LEAD ALL MEETINGS WITH COACHES.** DO NOT APPROACH COACHES DURING TOURNAMENTS WITH THESE CONCERNS. ANY QUESTION OR CONCERN REGARDING PLAYER PLAYING TIME, COACHING STYLE ETC, SHOULD ABIDE BY THE 48HR POST TOURNAMENT QUIET PERIOD THEN A REQUEST FOR A MEETING FORM SHOULD BE COMPLETED HERE  
[HTTPS://FORM.JOTFORM.COM/252646766506163](https://form.jotform.com/252646766506163)

#### CONFLICT-RELATED CONCERNS PROCESS.

1. THE PLAYER SUBMITS A REQUEST FOR A SCHEDULED MEETING WITH COACHES.
2. COACHES SEND FOLLOW UP MESSAGES TO THE PLAYER, CC PARENTS.
3. IF CONFLICT IS NOT RESOLVED, THE PLAYER SUBMITS A REQUEST FOR A MEETING WITH COACHES AND PARENTS.
4. THE COACH SENDS A FOLLOW UP MESSAGE TO THE PLAYER, CC PARENTS AND CLUB DIRECTOR.
5. IF CONFLICT IS NOT RESOLVED, THE PLAYER SUBMITS A REQUEST FOR A MEETING WITH COACHES, PARENTS AND CLUB DIRECTOR.
6. THE CLUB DIRECTOR WILL SEND A FOLLOW UP MESSAGE TO THE PLAYER, CC PARENTS AND COACHES.

PARENT OR ATHLETE IGNORES THE COMMUNICATION GUIDELINES?

1. REMINDER COMMUNICATION IS SENT TO THE PARENT, CC [LADYBOLTZVOLLEYBALL@GMAIL.COM](mailto:LADYBOLTZVOLLEYBALL@GMAIL.COM) AND [BOLTZVOLLEYBALL@GMAIL.COM](mailto:BOLTZVOLLEYBALL@GMAIL.COM)
2. PARENTS HAVE PRACTICE VISITATION PRIVILEGES REMOVED.
3. PLAYER IS BENCHED FOR ONE UPCOMING SET OR MATCH
4. THE PLAYER IS REMOVED FROM THE TEAM.

### **CLUB FEES:**

FAMILIES ARE RESPONSIBLE FOR PAYMENT OF THE FULL CLUB FEES IN ADDITION TO ANY TRAVEL OR TOURNAMENT COSTS FOR ANY TRAVEL TOURNAMENT THE TEAM ATTENDS. THE ONLY EXCEPTION WOULD BE IF A FAMILY HAS MADE OTHER ARRANGEMENTS WITH CLUB DIRECTOR AMISHAWN KREIN.. PLAYERS WILL NOT BE ALLOWED TO BEGIN PRACTICING UNTIL THE INITIAL DEPOSIT PAYMENT IS MADE. AT EACH PAYMENT DUE DATE IF A PAYMENT ISN'T MADE WITHIN 2 WEEKS OF THAT DATE A PLAYER WILL BE SUSPENDED FROM PRACTICES AND TOURNAMENTS UNTIL THE PAYMENT IS MADE.

END OF SEASON TOURNAMENTS ARE NOT INCLUDED IN CLUB FEES AND WILL ENTAIL AN ADDITIONAL COST FOR ATHLETES WHO PARTICIPATE SO THE CLUB CAN COVER TOURNAMENT FEES AND COACHES' PAY FOR THE ADDITIONAL PRACTICE AND TOURNAMENT DAYS. ALL TRAVEL TOURNAMENT FEES MUST BE PAID IN FULL BEFORE THE DEPARTURE DATE. IF TRAVEL FEES ARE NOT PAID AT THAT TIME ATHLETES WILL NOT BE ALLOWED TO PARTICIPATE IN THE TOURNAMENT. PLAYERS WHO LOSE UNIFORM ITEMS WILL BE RESPONSIBLE FOR BUYING THE NEW UNIFORM ITEMS.

### **CONSENT TO PHOTOGRAPH/PERMISSION TO USE PHOTOGRAPH**

I GRANT BOLTZ VOLLEYBALL, AND THEIR REPRESENTATIVES AND VOLUNTEERS THE RIGHT TO TAKE PHOTOGRAPHS AND/OR VIDEO OF ME AND MY FAMILY IN CONNECTION WITH THE ASSOCIATION. I AUTHORIZE BOLTZ VOLLEYBALL CLUB, ITS ASSIGNS AND TRANSFEREES TO USE AND PUBLISH THE SAME IN PRINT AND/OR ELECTRONICALLY. I AGREE THAT THE BOLTZ VOLLEYBALL CLUB MAY USE SUCH PHOTOGRAPHS OR VIDEOS OF ME AND MY FAMILY WITH OR WITHOUT MY NAME FOR ANY LAWFUL PURPOSE, INCLUDING FOR EXAMPLE SUCH PURPOSES AS PUBLICITY, ILLUSTRATION, ADVERTISING AND WEB CONTENT. BY SIGNING BELOW I ACKNOWLEDGE THAT I HAVE READ, UNDERSTOOD AND AGREED TO ALL THAT IS OUTLINED ABOVE.

